



DARE: DAta for integrated caRE in Catalonia		
Organisation(s):	Ministry of Social Rights of the Catalan G	Sovernment
Country:	Spain	
Contact:	policy@esn-eu.org	
Theme:	 □ Ageing & Care □ Asylum & Migration □ Young People □ Support for Children & Families □ Community Care ☑ Integrated Care & Support □ Co-Production □ Disability □ Housing & Homelessness □ Artificial Intelligence ☑ Digitalisation □ Quality Care 	 □ Labour Market Inclusion □ Social Inclusion ⋈ Technology ⋈ Workforce and Leadership □ Social benefits □ EU Funding □ Social Service's Resilience □ Mental Health ⋈ Person-centred Care □ Other, please specify:
Principles of the European Pillar of Social Rights: Check the 20 principles here.	 ☑ 1. Education, training, life-long learning ☐ 2. Gender equality ☐ 3. Equal opportunities ☐ 4. Active support to employment ☐ 5. Secure and adaptable employment ☐ 6. Fair Wages ☐ 7. Transparent employment conditions ☐ 8. Social dialogue ☐ 9. Work-life balance ☐ 10. Healthy, safe work environment 	 □ 11. Childcare and child support □ 12. Social protection □ 13. Unemployment benefits □ 14. Minimum income □ 15. Old age income and pensions ⋈ 16. Health care □ 17. Inclusion of people with disabilities ⋈ 18. Long-term care □ 19. Housing and assistance to homeless □ 20. Access to essential services
Current status of the practice:	 □ Concept and Design Phase ⋈ Execution & Monitoring Phase □ Consolidation Phase □ Scaling Up and Transformation Phase □ Other (please specify) 	
Context/ Social issues addressed Please explain the problem you attempt to solve.	Catalonia has to deal with the ageing of the population, which will evolve from 19% of people over 65 to 35% in 2050 and from 4% of people over 80 to 12-15% in 2050, according to Idescat projections. A challenge that will require the response of the health and social services systems, which will have to increase interaction, coordination and cooperation.	

To respond to these challenges, work is being done on social and health integration, pursuing one of the priority objectives of the legislature and the Government Plan: social transformation and the creation of a person-centred care system to provide a better response to the needs of the most vulnerable groups in terms of health and well-being. The Plan also focuses on strengthening social services by putting people at the centre of policies, especially those with complex needs, dependency or vulnerability. In relation to the design of public policies, there will be a shift from two parallel strategies—social and health—to a single integrated country planning strategy, ensuring an efficient allocation of resources and avoiding duplication.

Objectives:

Please provide a maximum of three objectives in bullet points.

- Provide a better response to the needs of the most vulnerable groups in terms of health and well-being.
- The main objective of person-centred care is to take into account the needs and preferences of individuals in the decision-making process on their social and health care in order to improve their quality of life.
- Improve data analysis and develop AI tools to enhance policy planning and management.

Activities:

Please summarise the activities put in place to achieve the objectives (maximum 200 words). **eSocial:** Setting up integrated information systems in all the Department of Social Rights' areas.

The eSocial platform is the main technological lever to promote digital transformation in the Department of Social Rights, its main objective is the grouping of a set of Information Systems that will **transversally** transform all areas of the Department. It will progressively take over the **functionalities** of the existing **applications** in the Department, providing maximum **homogenization** and **efficiency** and will promote a transformation beyond the technological field. The platform will consist of 12 **SSIIs**, which are shown below:

wSocial: Creating modules and processes necessary to configure the working environment of Basic Social Services. This environment will be integrated into eSocial.

The wSocial processes which respond to the various key moments of social intervention are:

- Appointment scheduling
- Social intervention
- Consulting and programming
- Management of actions

InterSocial: Creating a joint inter-service dictionary (called intersocial) for controlled, codified and standardised vocabulary to enhance the interoperability of Catalan social services.

The **terminological standard** selected to codify the concepts of the InterSocial dictionary is **SNOMED**. It is a very extensive terminology where you can find **social and health concepts**, **among others**, and which enables interoperability between social services and other areas.

Evaluation of practice: Please explain how you evaluate the practice, and what the results were/are so far	The InterSocial dictionary will be integrated into wSocial and will be updated as new concepts are codified. Catalonia has performed an earlier evaluation that showed a 20% decrease in nursing home admissions in areas where integrated care in Home health and social Home care is stated compared to areas where health and social care act separately without coordination or Integrated Care. The activity has not yet been fully evaluated, but a functional and technological evaluation is planned. To carry out the evaluation, the Ministry of Social Rights of the Catalan Government will work with a sample of different territories of Catalonia, corresponding to different areas of integrated care in different environments and with different population sizes. To measure the impact, quantitative and qualitative data will be used that will provide relevant information on the implementation of the new information systems, in order to advance the homogenisation and streamlining of the processes.
Links to supporting documents: e.g. website or report of the practice	https://salutweb.gencat.cat/ca/site/aiss/inici/ https://salutweb.gencat.cat/ca/site/aiss/inici/#googtrans(ca en
Comments and tips i.e. for people willing to use your Practice	