Community-Based Long-Term Care for Older People





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Head of Care Services, Innsbruck Social Services Ltd., Austria

Social Services Leading Care in the Community Barcelona, 9 - 10 October 2023





Home Care and Community Nursing (@ Innsbruck)





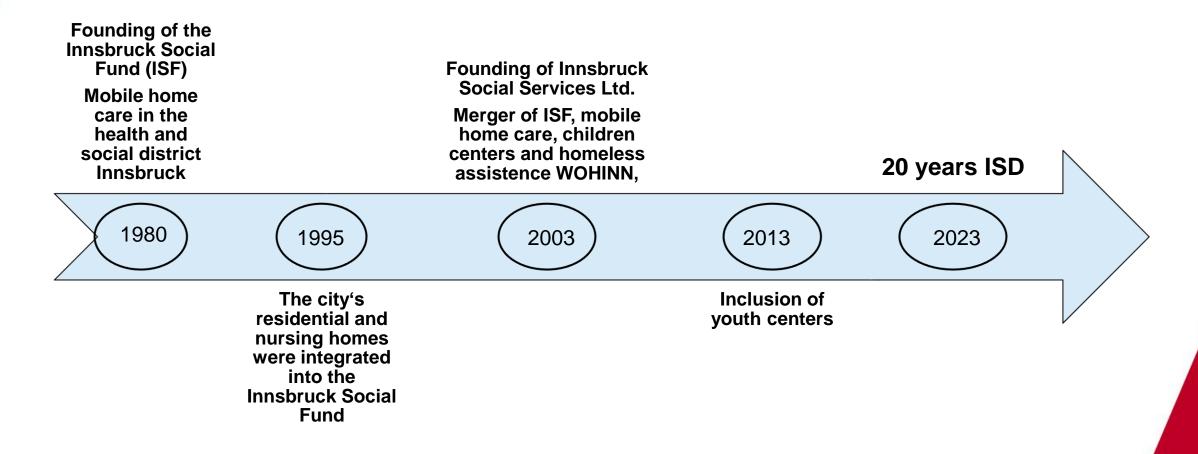
Innsbruck Social Services Ltd. (ISD)

Founded on 1.1.2003 Owned 100% by the City of Innsbruck Annual budget ~ 100 Mio. Euros Nearly 1500 employees from 61 nations





Innsbruck Social Services Ltd. (ISD)





Innsbruck Social Services Ltd.



8 residential and nursing homes



8 neighbourhood centres



1 kindergarten & 11 crèches



2 children's centres & 6 youth centres



4 facilities for the homeless



mobile social work



outpatient addiction prevention centre



2 restaurants & 5 coffee houses



home nursing service & community nursing



Home Care, Home Nursing & Community Nursing

8 home nursing providers in Innsbruck

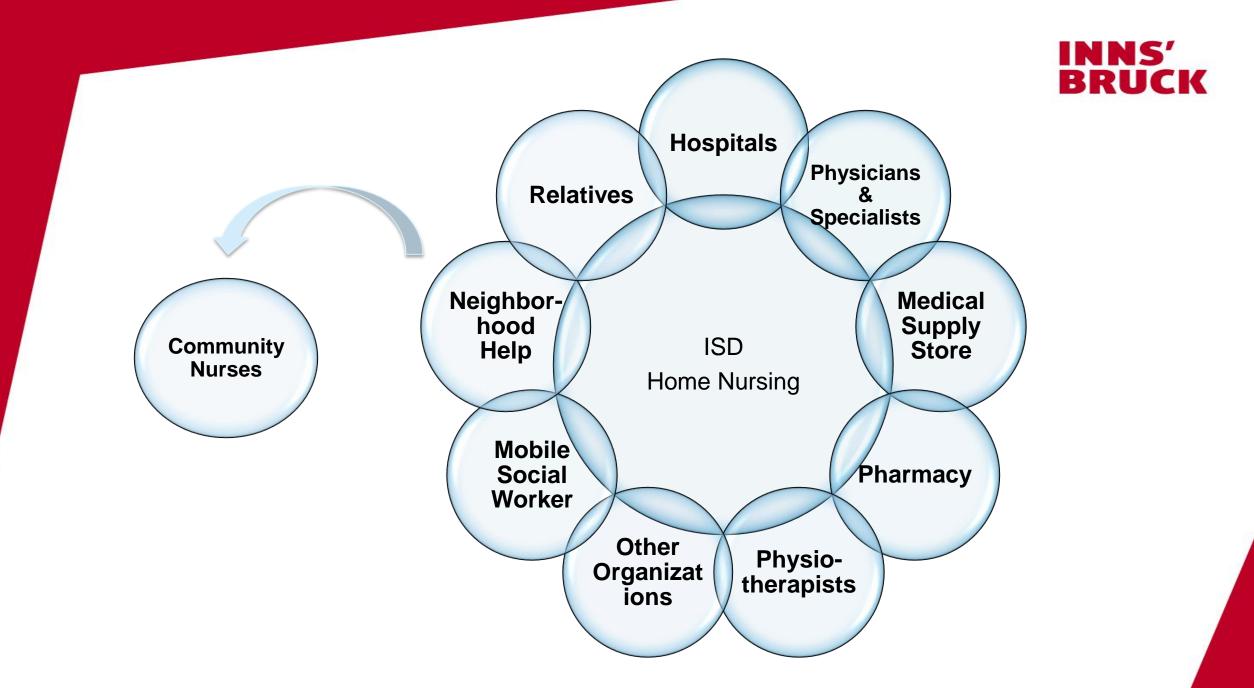
Specialisations on children, cancer treatment, palliative care, mental health support

ISD home nursing service takes care of more than 600 clients

Medical home nursing, integrated palliative care, wound management, etc.

Networking with internal and external partners

Providing integrated community-based support





Home Care, Home Nursing & Community Nursing

Community Nursing in two "rural" districts

EU pilot project

Support for family caregivers – networking, training and education, relief options

Home visits for preventive measures

Free of charge

Several difficulties

Acceptance of the offer, probably "wrong" districts, prevention is neglected



Success factors & Learnings

Time and Patience

Political support

Cooperation with other organizations

Stable Leadership – Dr. Innerebner is managing director since 2003



Thank you for your attention!

