

Integrated Care and Support Working Group

2018 Meeting

Introduction

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The European Social Network is
supported by the European Union

Network for local social services

- Core: public
- *Also professional associations, foundations, applied research, inspection*
- 124 members
- 34 countries



The Working Group

- Annual Meeting
- Four year duration 2018-2021
- Policy links across the life course
- Focus on the coordination of social services with other sectors
- Based on publication 'integrated social services in Europe'
- Promote mutual learning among social services professionals
- Influence future policy & practice



The Working Group

Methodology:

- Questionnaire shared with members
- Analysis of practices and experiences by external expert
- Meeting to enable discussions



Integrated Care and Support

Why are we implementing more integrated support?

- Person in the centre
- Needs cannot be understood in a vacuum
- Public policy & funding fragmented leads to fragmented practice
- Evidence tells of outcomes improvement based on coordinated support
- New ways of understanding quality



Integrated Care and Support

What does it look like in practice?

- Joint planning and decision-making
- Joint needs assessment
- Placement schemes
- Multi-agency teams
- Case management
- Multi-agency working & pooled budgets



Integrated Care and Support

Our previous work on the topic:

- **Evidence-based social services toolkit**
- **Investing in Children's Services, Improving Outcomes**
- **Integrated social services in Europe**

Physical copies available



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Integrated Care and Support

Objectives for the meeting/WG:

- Identify & share practice examples
- Learn whether environment supports better coordination
- Discuss common challenges
- Identify solutions & effective strategies
- Support our members to improve their policy & practice
- Provide relevant information to EU for better policy-making

