



Session 2: Co-Production in Europe

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Charter, Council of Europe



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COUNCIL OF EUROPE

47 MEMBER STATES 820 MILLION EUROPEANS

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Established on 5 May 1949 (Treaty of London) by 10 States

Based in <u>Strasbourg</u> (France)

Intergovernmental political Organisation, founded on three main values: **human rights, democracy and the rule of law**

The European Social Charter

sets out human rights and freedoms and establishes a supervisory mechanism monitoring compliance by the States Parties;

it was revised in 1996 and the **Revised Charter**, which came into force in 1999, is gradually replacing the initial 1961 treaty.

European Committee of Social Rights

15 independent, impartial members elected by the Council of Europe's Committee of Ministers for a period of six years, renewable once

makes a legal assessment of state compliance with the Charter

two procedures: state reporting procedure and collective complaints procedure



The rights of the Charter concern all individuals in their daily lives

- Employment
- Social protection
- Housing
- Health
- Education
- Movement of persons
- Non-discrimination



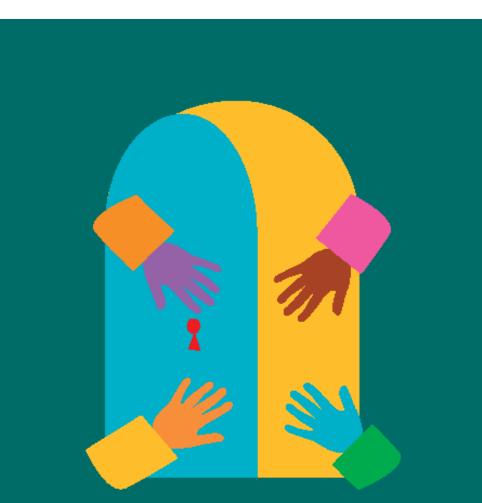
Article 14

The right to benefit from social welfare services

"With a view to ensuring the effective exercise of the right to benefit from social welfare services, the Parties undertake:

14§1: to promote or provide services which, by using methods of social work, would contribute to the welfare and development of both individuals and groups in the community, and to their adjustment to the social environment;

14§2: to encourage the participation of individuals and voluntary or other organisations in the establishment and maintenance of such services."



Report on user involvement in personal social services





User involvement: indicators of compliance with the European Social Charter

- Measures to provide clear and accurate information to users
- Clear and accessible complaints procedures for users (including for family members and carers)
- Measures to involve users in planning, delivery and evaluation of services, such as through "social care councils", "user group councils", "citizen panels", etc.
- Measures to assist users both as individuals and as collectives (e.g. community-run services)
- Training in modern user involvement principles for social service staff



CHILDREN'S RIGHTS AND SOCIAL SERVICES

Report on the implementation of the Council of Europe Recommendation on children's rights and social services friendly to children and families



