

ESN Members' Forum

Sharing achievements, shaping our future

Brussels, 14-15 November 2013



The European Social Network (ESN) brings together people who design, manage and deliver social services in public authorities across Europe. We support the development of effective social policy and social care practice through the exchange of knowledge and experience.

WORD OF WELCOME

Dear Members of ESN,

I am delighted to welcome you to the ESN Members' Forum. Together we represent most of the 100 member organisations of our network coming from 32 countries.

Many members have participated in ESN activities over the last three years and we look forward to celebrating our achievements as a network. It is thanks to members' commitment to learning from each other that ESN has grown and developed.

We have gathered here in Brussels, in the heart of Europe, at the start of a new stage in our network's development as we look ahead to the coming four years. ESN has submitted a new framework partnership with the European Commission and this meeting will be central to setting out priorities for the future, in the light of immediate and long-term challenges that we face in social services.

We would like to express our warm thanks to all the people who have helped us make a success of our work over the last three years. We look forward to helping ESN to develop further into the next stage to meet the needs of its members and be a voice for public social services in Europe.

With very best regards,



Lars-Göran Jansson
Chair



Christian Fillet
Vice-Chair



John Halloran
Chief Executive



Martial Milaret
Treasurer

THURSDAY 14 NOVEMBER

9.00-12.30	ESN Board Meeting (<i>Meeting Room 1</i>) (invitation only)
12.30	Members' welcome lunch and registration (<i>Patio, Level -1</i>)
13.30	<p>Session I: ESN Policy & Practice Review 2011-13 (<i>Forum A & B, Level -1</i>)</p> <p>The aim of this session is to provide member representatives with an overview of ESN's recent and current activities, featuring testimonies from members.</p> <p>Welcome <i>Lars-Göran Jansson</i>, ESN Chair</p> <p>Getting to know your colleagues</p> <p>Review 2011-13</p> <ul style="list-style-type: none"> • Spotlight on activities: Policy Team and ESN Members • ESN film: "Warsaw, Copenhagen, Dublin"
15.00	Break (<i>Patio, Level -1</i>)
15.30	<p>Session II: Political, economic and social context (<i>Forum A & B, Level -1</i>)</p> <p>Chair: <i>Steinar Eggen Kristensen</i>, Director of Social Services, Municipality of Randers, Denmark / Member of the ESN Working Group on Leadership, Performance and Innovation</p> <p>The aim of this session is to analyse the European social, political and economic context in order to continue the discussion about service design and to identify key issues affecting ESN's future work.</p> <p>Societal challenges in Europe <i>Stijn Hoorens</i>, Associate Director, RAND Europe</p> <p>Fiscal challenges in social welfare (with a focus on long-term care) <i>Ana Xavier</i>, DG Economic and Financial Affairs, Unit: Sustainability of Public Finances, European Commission</p> <p>Discussion</p> <p>ESN's new four-year strategy 2014-17 <i>John Halloran</i>, ESN Chief Executive</p>
17.00	Close
17.15-18.00	<p>Special session: Research & Evidence (<i>Forum A & B, Level -1</i>)</p> <p>Meeting of ESN Research Organisations (invitation only)</p>
19.30-22.00	<p>Dinner at Kwint Restaurant</p> <p>Departing from hotel lobby at 19.00 (20 minute walk to the restaurant)</p>

FRIDAY 15 NOVEMBER

9.00	<p>Session III: What should ESN's priorities be in 2014-17? (Forum A & B, Level -1)</p> <p>Chair: <i>John Halloran</i>, ESN Chief Executive</p> <p>The aim of this session is to identify key issues/questions for social services according to population/service user groups – these will help shape ESN's work in 2014-17.</p> <p>Presentation: results of the ESN Members' Consultation (2013) <i>Alfonso Lara Montero</i>, ESN Senior Policy & Research Officer</p> <p>Group discussions: population/service user groups There will be two rounds of group discussions of 30 minutes each. Each delegate will therefore be involved in discussions on two topics. You will be asked to express your preference before the meeting.</p> <ul style="list-style-type: none">• Children and families at risk• Young people in difficult situations• People excluded from the labour market (active inclusion)• People with mental health problems• People with disabilities• Migrants and asylum-seekers• Older people with care needs <p>Results of the discussions will be collected from the group facilitators.</p>
10.30	<p>Break (Patio, Level -1)</p>
11.00	<p>Session IV: How should ESN work on those priorities in 2014-17? (Forum A & B, Level -1)</p> <p>The aim of this session is to hear members' views on some cross-cutting issues that should be considered in all its activities.</p> <p>Delegates will work together in groups on all three issues:</p> <ol style="list-style-type: none">1. Working together as part of the network2. Integration of research & evidence into ESN work3. Role of European policy and funds
12.00	<p>Review and Closing How to connect with ESN <i>Irina Savin</i>, ESN Communications Officer</p> <p>Closing words <i>John Halloran</i>, ESN Chief Executive</p>
12.30	<p>Close and lunch (Hotel Restaurant, Ground Floor)</p>

RESULTS OF THE **ESN MEMBERS' CONSULTATION**

At the Members Forum, you will hear the results of a survey we asked you to complete during the summer. Your answers have told us that ESN is a diverse network consisting not only of organisations that manage and deliver services, but also organisations responsible for regulation and research.

We now have your feedback in regards to the initiatives we have undertaken over the past years, as well as which publications and policy documents you found most useful. We have also gained knowledge as to which your preferred working methods are; for instance, you have told us that you are particularly interested in the development of thematic seminars and the communication of research and evidence to support your work.

We asked you to identify the most important areas of work for your organisation and we found out that children and families, older people and youth have a prominent place. At the Members Forum, we will explore specific sub-themes under each of these policy areas. You will hear more about policy work at EU level connected to these policies in order to assess and come up with the policy developments in which your organisation may want to be involved.

Finally, we have also improved our understanding of which EU policy frameworks you may have been involved as well as which international human rights instruments have been significant for social services in your country. We also learned that at least a quarter of respondents have used the European Social Fund for the development of social services.

At the Members' Forum, you will have the opportunity to hear more about the results of the survey and you will also have the opportunity to work in groups to discuss ways for ESN to take this information forward over the next years.

DELEGATE LIST

Name	Title/Organisation	Country
Hanna Ahonen	Counsellor of Social Welfare, Valvira National Supervisory Authority for Welfare and Health	Finland
Karen Anderson	Deputy Chief Executive, Care Inspectorate	United Kingdom
Antonietta Bellisari	Senior Policy Officer, Lazio Region	Italy
Sonya Blazheva-Truykova	Senior Expert, Sofia Municipality	Bulgaria
Philippe Brogniet	Inspector, Walloon Directorate of Local Authorities, Social Services and Health	Belgium
Philip Cotterill	International Secretary, Association of Directors of Adult Social Services	United Kingdom
Felix Cozma	Executive Director, County Agency for Payments and Social Inspection, Bihor	Romania
Haricleia Diamantara	Social Development Officer, Hellenic Agency for Local Development and Local Government	Greece
Jose Maria Dívar	Regional Vice Minister of Social Affairs, Health and Social Foundation of Castile La Mancha	Spain
Elena Echeberria	Legal Advisor, Directorate General for Family and Community Policies, Basque Government	Spain
Amanda Edwards	Deputy Chief Executive, Social Care Institute for Excellence	UK
Steinar Eggen Kristensen	Director of Social Services, Municipality of Randers (Association of Directors of Social Services)	Denmark
Ivana Kosir Erman	President of the Board, Association of Centres for Social Work (CCSW)	Slovenia
Christian Fillet	Director of Social Services, Municipality of Willebroek (VVOS) / Vice-Chair, European Social Network	Belgium
Soeren Frost	Head of Center for Social Innovation, Municipality of Aarhus (Association of Directors of Social Services)	Denmark
Delia Garcia	Head of Housing Resources, Department for Social Affairs and Elderly People, City Council of Vitoria-Gasteiz	Spain
Roland Giraud	Director, Association of Directors of Social Care and Health of the Départements (ANDASS)	France
Karl Gudmundsson	Director of Social Services, Municipality of Norrköpings / Chair, Association of Directors of Social Services (FSS)	Sweden
Anne Helferty	Chief Housing Welfare Officer, Dublin City Council	Ireland
Gyða Hjartardóttir	Expert in Social Services, Association of Local Authorities	Iceland

Ingrid Hoogstrate	Programme Manager, Quality Institute of Dutch Municipalities (KING)	Netherlands
Stijn Hoorens	Associate Director, RAND Europe	
Jiri Horecky	President, Association of Social Care Providers	Czech Republic
Rhidian Hughes	Head of Social Care, Centre for Workforce Intelligence	United Kingdom
Crina Ielciu	Policy Officer, Municipality of Cluj-Napoca	Romania
Nenad Ivanisevic	Director, Subotica Gerontology Centre	Serbia
Lars-Göran Jansson	Secretary General, Association of Directors of Social Services (FSS) / Chair, European Social Network	Sweden
Harri Jokiranta	Deputy Manager, City of Seinajoki (Huoltaja Foundation)	Finland
Beatris Joó	European and International Affairs Advisor, National Family and Social Institute	Hungary
Miran Kerin	President, Association of Centres for Social Work (CCSW)	Slovenia
Minna Kivipelto	Research Manager, National Institute for Health and Welfare (THL)	Finland
Guido-Alwin Kläser	Director of Social Services and Health, City of Erfurt (Group of Large German Cities)	Germany
Ruta Klimkane	Head of Employment Unit, Riga City Council	Latvia
Bekir Koksai	Director, Istanbul Metropolitan Municipality	Turkey
Aija Krastina	Head of Northern District Unit, Riga City Council	Latvia
Luc Kupers	Chair, Association of Flemish Directors of Social Services (VVOS)	Belgium
Sergo Kurulishwili	Director, Institute for the Development of Social Services (IRSS)	Poland
Darja Kuzmanič Korva	General Secretary, Association of Centres for Social Work (CCSW)	Slovenia
Elly Layfield	Training and Development Officer, Care-Connect: the Social Care Innovation Hub, University of Leeds	United Kingdom
Loïc Ledent	External Relations Coordinator, Walloon Directorate of Local Authorities, Social Services and Health	Belgium
Jukka Lindberg	Head of Purchasing, Department of Social Services, City of Hameenlinna (Association of Social Directors)	Finland
Mireia Llorens Poch	Head of International Relations, Generalitat of Catalonia	Spain
Luciano Malfer	Director of Social Services, Province of Trento	Italy
Bruno Marcato	Director of Social Services, Municipality of Bolzano	Italy
Paola Maria Falconi	Vice Director, Lazio Region	Italy

Cornelia Markowski	Head of International Department, German Association of Public and Private Welfare	Germany
Marie-Paule Martin-Blachais	Managing Director, National Observatory of Children at Risk (ONED)	France
Jesús Marcial Méndez Magán	General Vice-Director of Planning and Innovation, Autonomous Community of Galicia	Spain
Martial Milaret	Director of Children and Family Services, L'Orne Département (ANDASS) / Treasurer, European Social Network	France
Suzana Misic	Director, Belgrade Gerontology Centre	Serbia
Kurt Moller	Head of Division, The National Board of Social Services	Denmark
Franco Moretto	Director of the Third Sector, Veneto Region	Italy
Mentor Morina	Head of Division for Budget Analyses and Poverty Evaluation, Ministry of Labour and Social Welfare	Kosovo
Alina Mrejeru	Head of Department, Municipality of Arad	Romania
Noel Mulvihill	Assistant National Director, Health Service Executive	Ireland
Antonis Onisiforou	Cultural and Social Affairs Officer, Municipality of Lakatamia	Cyprus
Adina Patroc	Inspector of Social Care, County Agency for Payments and Social Inspection, Bihor	Romania
John Powell	Director of Adult Social Services and Housing, London Borough of Redbridge	United Kingdom
Indrek Rohtla	Head of Social Care Service, Tartu City Government	Estonia
Marianne Ruigrok-Verreijt	Chair, National Association of Local Governments for Social Welfare (LCGW)	Netherlands
Vugar Salmanov	Chief of the Division of Social Services Policy, Ministry of Labour and Social Protection of Population	Azerbaijan
Carlos Santos Guerrero	Head of Services for Coordinating Community Social Services, Autonomous Community of Galicia	Spain
Ernst Schedler	Director of Social Services, Swiss Cities' and Towns' Social Policy Group	Switzerland
Walter Schmid	Director, Swiss Conference for Social Welfare (SKOS)	Switzerland
Hartmut Siemon	Consultant, The Association of Local Employment Policy	Germany
Adalsteinn Sigfusson	Director of Social Services, Association of Social Directors	Iceland
Iain Skelton	Business Manager, National Homecare Council	United Kingdom
Indrek Sooniste	Manager, Tartu Mental Health Center, Tartu City Government	Estonia

Radka Soukupova	Chair of Social Committee, Association of Towns and Municipalities (SMOCR)	Czech Republic
Erika Stark	Executive Director, Municipality of Arad	Romania
Harry Stevenson	Vice President, Association of Directors of Social Work	United Kingdom
Shiona Strachan	Head of Adult Services, Renfrewshire Council	United Kingdom
Jim Thomas	Programme Head - Workforce Innovation, Skills for Care and Development	United Kingdom
Jan Timmerman	Manager, Association of Directors of Social Services (DIVOSA)	Netherlands
Bjarta Vilhelm	Director, Public Healthcare for Children and Youth	Faroe Islands
Walter Werner	Social Planner, German Network of Social Planners (VSOP)	Germany
Angela Wilson	Social Work Research and Project Development Assistant, Children and Families Across Borders	United Kingdom
Ana Xavier	Policy Coordinator, DG Economic and Social Affairs, European Commission	
Joseba Zalakain	Director, SIIS Research and Documentation Centre	Spain

European Social Network Secretariat staff

John Halloran	Chief Executive
Stephen Barnett	Policy Director
Alfonso Lara Montero	Senior Policy and Research Officer
Adrienn Sz Nagy	Policy and Information Officer
Lisa Schönenberg	Policy Officer
David Scurr	Development and Business Manager
Irina Savin	Communications Officer
Alice Young	PA to the Chief Executive

PRACTICAL INFORMATION

Meeting venue

Hotel Bloom, Rue Royale 250 Brussels – Belgium

T: +32 (0)2 220 66 11 - F: +32 (0)2 217 84 44

For information about the facilities and location of the hotel, follow the link to the hotel's website: www.hotelbloom.com

Language

The event will take place in English.

Accommodation

ESN will book accommodation for you at the Hotel Bloom based on the information provided during registration. The reservation will include a single occupancy room and breakfast, unless stated otherwise. For any extra nights, delegates will have to pay a city tax of €5.95 per room per night.

Travel Expenses

ESN will reimburse these costs (€350 max) on receipt of the original tickets/receipts and a completed travel reimbursement form (as per ESN's reimbursement policy). Please hand these in during the meeting (during one of the coffee breaks).

Please send us all travel booking confirmations by e-mail to events@esn-eu.org once they have been issued.

Dinner

Delegates are invited to take part in a dinner offered by ESN. The dinner will take place at:

Kwint Restaurant
Mont des Arts 1
1000 Brussels
Tel: 0032 (0)2/505.95.95

ESN Financial Contribution

You may be aware from previous years that ESN is required to contribute 1€ in every 5€ that we spend under our EU grant. In the case of members employed by public authorities, the working time (in days) you spend in ESN activities is treated as a financial contribution to ESN's work. All members who take part in the Members' Forum will be asked to send confidential salary information to the ESN secretariat directly after the event. We realise this is personal information and guarantee confidentiality but it is vital for ESN's financial sustainability. If you have any questions on this financial matter, please do not hesitate to ask John Halloran, ESN Chief Executive or David Scurr, ESN Development and Business Manager, during the meeting.

Directions

Getting to the Hotel Bloom from Brussels Airport

The easiest way to get to the hotel from Brussels Airport is by train to **Bruxelles Nord station**, followed by a quick bus ride to **Botanique**. The Airport City Express, runs to Bruxelles Midi, Bruxelles Centrale and Bruxelles Nord up to four times every hour (€5.10 (single); €10.20 (return)).

From **Bruxelles Nord**, you will need to catch bus n.61 to **Botanique** bus stop, located 50m from the Hotel Bloom. Follow the bus/tram signs as you exit the platform and buy tickets from the red KIOSK (€1.70 single / €3.30 return). Go downstairs to level 0; bus n.61 (Montgomery) departs from platform 7, directly on the left-hand side of the staircase. The bus ride to Botanique takes 5 mins (second stop). From there, you will see the Hotel Bloom further up Rue Royale/Koningstraat, on your left-hand side.

Information on the schedules of all Belgian and international train services can be found on the Belgian Railways website <http://www.b-rail.be>.

Getting to the Hotel Bloom from Brussels South Airport (Charleroi)

Bus links from Brussels South Airport to Brussels Midi railway station leave every 30 mins. Tickets cost €13 (single) or €22 (return) and can be bought from outside the airport terminal. Once in Bruxelles Midi, take the metro to **Botanique** (line 2) and walk to the hotel.

Getting to the Hotel Bloom from the Eurostar/Thalys station

From Bruxelles Midi station, take the metro to **Botanique** (line 2) and walk to the hotel.

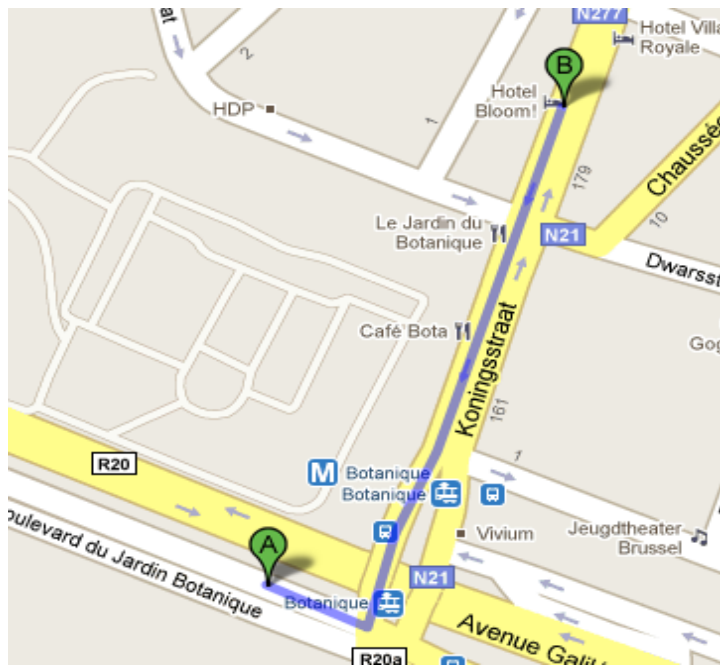
Getting to Restaurant Kwint from the Hotel Bloom

If you wish to make your own way to the restaurant, you can either walk straight down Rue Royale or catch the tram n.92 (direction Fort-Jaco) and alight at stop PARC. Walk down the stairs opposite the tram stop and you will find the Mont des Arts.

Maps

A. Botanique Metro Station

B. Hotel Bloom



A. Hotel Bloom

B. Kwint Restaurant





www.esn-eu.org

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