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| <b>Practice:</b>               | Using Evidence in City Social Planning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <u>Organisation / Country:</u> | City of Zagreb, Croatia                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <u>Website:</u>                | <a href="https://www.zagreb.hr/en">https://www.zagreb.hr/en</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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| <u>Summary:</u>                | In Zagreb, city social planning happens in an inclusive and sustainable manner. Since 2009, the City has been involving all relevant stakeholders in the development of the city social plan and in its implementation. The city social plan affects around 200.000-400.000 citizens, among which target groups include children and young people, elderly people, homeless people and people with disabilities. To the creation of the latest city social plan, social services, civil society organisations and around 130 social policy actors participated. The latest city social plan, which creation became a legal obligation in 2014, was created through the active collaboration with the scientific community. For example, scientists were involved in working groups of the City and in the monitoring of social indicators. The city social plan was furthermore evaluated by scientists in the framework of a project with the European Union's Joint Research Centre. This project led to scientists making an overview of the City of Zagreb's measures and activities and to the formulation of recommendations regarding the city of Zagreb's social plan in order to guarantee its efficiency and sustainability. |
| <u>Resources:</u>              | The City of Zagreb fully funds the creation of the city social plan involving all relevant stakeholders.<br>The City was furthermore approved 25,649.00 € from the European Union's Joint Research Centre for the evaluation of the city's social plan and the organisation of a conference to present the results and showcase the connection between science and practice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

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| <u>Objectives:</u> | The objectives of the City of Zagreb were the creation of a city social plan in collaboration with all relevant social stakeholders and the evaluation of the city plan in collaboration with the scientific community.                                    |
| <u>Outcomes:</u>   | The city practice leads to the development of a city social plan every 5 years. The project in collaboration with the European Union's Joint Research Centre led to the evaluation of the latest city social plan and to the organisation of a conference. |