

-UKRAINIAN REFUGEE INFORMATION AND ASSISTANCE CENTRE-

<u>Organisation(s):</u>	Arad Social Care Directorate	
<u>Country:</u>	Romania	
<u>Contact Person:</u>	policy@esn-eu.org	
<u>Theme:</u>	<input type="checkbox"/> Ageing & Care <input checked="" type="checkbox"/> Asylum & Migration <input type="checkbox"/> Young People <input type="checkbox"/> Children & Families <input checked="" type="checkbox"/> Community Care <input type="checkbox"/> Co-Production <input type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness	<input type="checkbox"/> Active Inclusion & Employment <input checked="" type="checkbox"/> Integrated Services <input checked="" type="checkbox"/> Mental Health <input type="checkbox"/> Service Quality & Management <input type="checkbox"/> Technology <input type="checkbox"/> Workforce Support <input type="checkbox"/> Minimum Income <input type="checkbox"/> Other, please specify:
<u>Principles of European Pillar of Social Rights:</u> Check the 20 principles here .	Principle 20. Access to essential services	
<u>Current status of the practice:</u>	<input type="checkbox"/> Concept and design phase <input type="checkbox"/> Experimental and execution phase <input checked="" type="checkbox"/> Expansion and monitoring phase <input checked="" type="checkbox"/> Consolidation and transformation phase <input type="checkbox"/> Other (please specify) _____	
<u>Social issues to address</u> Please explain the issue(s) in more detail.	Fleeing the war in their home country, Ukrainian refugees arriving in Arad have information, shelter, food, educational and medical needs.	
<u>Objectives:</u> Please provide a maximum of three objectives in bullet points.	<ul style="list-style-type: none"> • Provide a centralised location to provide the necessary support to the Ukrainian refugees (adults and children). • Carry out a needs assessment and find viable solutions to meet them whether it is services that DAS Arad can offer or by finding a private partner (e.g. an NGO, private care office, etc.) • Provide legal social and psychological counselling if needed. 	

<p><u>Activities:</u> <i>Please summarise the activities put in place to achieve the objectives (maximum 200 words).</i></p>	<p>A collaboration between public institutions and NGOs (more than 20 entities were involved) resulted in an information and support centre for refugees from Ukraine.</p> <p>The centre carried out the following actions:</p> <ul style="list-style-type: none"> • Created database with locations of where refugees can live • English and Romanian language courses • Food provided daily • Medical and dental assistance • Financial aid
<p><u>Evaluation of practice:</u> <i>Please explain how you evaluate the practice, and if you achieved our objectives?</i></p>	<p>Both through the rapid mobilisation of local public services and civil society, we have managed to meet urgent and basic needs. Through the partnerships created, we hope that the needs along the way will be solved, and a quality environment created for refugee citizens, offering at the same time as far as possible, a part of what is considered a normal way of life, throughout their stay.</p>
<p><u>Three key reasons for success:</u></p>	<ol style="list-style-type: none"> 1. Civil society provided essential support 2. Effective communication between departments 3. Proper needs assessments
<p><u>Links to supporting documents:</u> <i>e.g. website or report of the practice</i></p>	<p>www.dasarad.ro</p>