

-VAN VOLDEN CENTRE - INTEGRATED SERVICES FOR REFUGEES FROM UKRAINE-

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| <u>Organisation(s):</u> | Public Welfare Centre Bruges | |
| <u>Country:</u> | Belgium | |
| <u>Contact Person:</u> | policy@esn-eu.org | |
| <u>Theme:</u> | <input type="checkbox"/> Ageing & Care <input checked="" type="checkbox"/> Asylum & Migration <input type="checkbox"/> Young People <input type="checkbox"/> Children & Families <input type="checkbox"/> Community Care <input type="checkbox"/> Co-Production <input type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness | <input type="checkbox"/> Active Inclusion & Employment <input checked="" type="checkbox"/> Integrated Services <input type="checkbox"/> Mental Health <input type="checkbox"/> Service Quality & Management <input type="checkbox"/> Technology <input type="checkbox"/> Workforce Support <input type="checkbox"/> Minimum Income <input type="checkbox"/> Other, please specify: |
| <u>Principles of European Pillar of Social Rights:</u> <i>Check the 20 principles here.</i> | Principle 20. Access to essential services | |
| <u>Current status of the practice:</u> | <input type="checkbox"/> Concept and design phase <input type="checkbox"/> Experimental and execution phase <input checked="" type="checkbox"/> Expansion and monitoring phase <input type="checkbox"/> Consolidation and transformation phase <input type="checkbox"/> Other (please specify) _____ | |
| <u>Social issues to address</u> <i>Please explain the issue(s) in more detail.</i> | There are approximately 500 Ukrainian residents in Bruges that need temporary and/or longer-term support. | |
| <u>Objectives:</u> | <ul style="list-style-type: none"> • To improve outreach to the Ukrainian population in Bruges and provide services of a material, social, medical or psychological nature • Increase social participation of Ukrainians while in Bruges | |

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| <p><u>Activities:</u> <i>Please summarise the activities put in place to achieve the objectives (maximum 200 words).</i></p> | <p>Van Volden is a centre that connects services across the city and region to provide different services in one location to about 70 visitors per week.</p> <p>Legal: Free legal advice with a sworn interpreter about residence status, housing problems, rent etc.</p> <p>Medical: Free medical screening and urgent care provided including physical examinations, TBC screening and vaccination. Creation of medical file and referral to general practitioner when necessary.</p> <p>Cultural and social: the centre provided a collective space for Ukrainians to meet and speak with other Ukrainians</p> |
| <p><u>Key reasons for success:</u></p> | <p>1. Support of volunteers to address the increased demand on social workers</p> |