

-“COBOTS” IN CARE-	
<u>Organisation / Country:</u>	Hampshire County Council, United Kingdom
<u>Website:</u>	https://www.hants.gov.uk/
<u>Contact:</u>	policy@esn-eu.org
<u>Summary:</u>	“Cobots” are computer-controlled robotic devices designed to assist people in need of care. Responding to increased care needs and the demands of both paid and informal carers to be supported in the physical part of the care work, Hampshire County Council deployed six “cobots” in care settings and re-deployed them into community settings (i.e. people’s homes) during the Covid-19 pandemic.
<u>Resources:</u>	In 2018, Hampshire County Council won LGA funding to explore how both paid and informal carers can be better supported with the physical aspects of caring.
<u>Objectives:</u>	With the introduction of “cobots” in care homes, Hampshire County Council aims to respond to the populations’ increasing demand of care needs and support care professionals’ in the physical aspects of caring.
<u>Outcomes:</u>	In Hampshire, “cobots” are now being used by 18 carers in six settings, improving the delivery of care.
<u>Evaluation of practice:</u>	A comprehensive evaluation framework has been established for the evaluation of the business case of “cobots” in the county. The evaluation frameworks is based on the following elements: performance, people, technology, operational & training, governance & regulation, relationships and finance. In general, “cobots”

	<p>have been positively evaluated by both professionals and people in need of care. Training and support was well received and, overall, the business care for “cobots” is positive.</p>
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