

*DIGITAL SOCIAL ECOSYSTEM: A COMMUNITY NETWORK FOR SOCIAL NAME OF PRACTICE*

<b><u>Organisation(s):</u></b>	Regione Lazio	
<b><u>Country:</u></b>	Italy	
<b><u>Contact:</u></b>	<a href="mailto:policy@esn-eu.org">policy@esn-eu.org</a>	
<b><u>Theme:</u></b>	<input type="checkbox"/> Ageing & Care <input type="checkbox"/> Asylum & Migration <input type="checkbox"/> Young People <input type="checkbox"/> Support for Children & Families <input type="checkbox"/> Community Care <input type="checkbox"/> Co-Production <input type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness <input type="checkbox"/> Artificial Intelligence <input checked="" type="checkbox"/> Digitalisation <input type="checkbox"/> Integrated Care & Support <input type="checkbox"/> Quality Care	<input type="checkbox"/> Labour Market Inclusion <input type="checkbox"/> Social Inclusion <input checked="" type="checkbox"/> Technology <input type="checkbox"/> Workforce and Leadership <input type="checkbox"/> Social benefits <input type="checkbox"/> EU Funding <input type="checkbox"/> Social Service's Resilience <input type="checkbox"/> Mental Health <input type="checkbox"/> Person-centred Care <input type="checkbox"/> Other, please specify:
<b><u>Principles of the European Pillar of Social Rights:</u></b> <i>Check the 20 principles <a href="#">here</a>.</i>	<input type="checkbox"/> 1. Education, training, life-long learning <input type="checkbox"/> 2. Gender equality <input type="checkbox"/> 3. Equal opportunities <input type="checkbox"/> 4. Active support to employment <input type="checkbox"/> 5. Secure and adaptable employment <input type="checkbox"/> 6. Fair Wages <input type="checkbox"/> 7. Transparent employment conditions <input type="checkbox"/> 8. Social dialogue <input type="checkbox"/> 9. Work-life balance <input type="checkbox"/> 10. Healthy, safe work environment	<input type="checkbox"/> 11. Childcare and child support <input type="checkbox"/> 12. Social protection <input type="checkbox"/> 13. Unemployment benefits <input type="checkbox"/> 14. Minimum income <input type="checkbox"/> 15. Old age income and pensions <input type="checkbox"/> 16. Health care <input type="checkbox"/> 17. Inclusion of people with disabilities <input type="checkbox"/> 18. Long-term care <input type="checkbox"/> 19. Housing and assistance to homeless <input checked="" type="checkbox"/> 20. Access to essential services
<b><u>Current status of the practice:</u></b>	<input checked="" type="checkbox"/> Concept and Design Phase <input type="checkbox"/> Execution & Monitoring Phase <input type="checkbox"/> Consolidation Phase <input type="checkbox"/> Scaling Up and Transformation Phase <input type="checkbox"/> Other (please specify)	
<b><u>Context/ Social issues addressed</u></b>	The profound social, cultural, technological, demographic and economic shifts of recent decades make it necessary to reconsider the concept of a sense of belonging to the local community in order to identify new forms of social cohesion that enhance	

<p><i>Please explain the problem you attempt to solve.</i></p>	<p>the potential contribution of all its members, which is fundamental to making a community resilient. The objective is to understand how the potential offered by new technologies can help us build a new model of social cohesion starting from the transformations of society itself, experiencing them as an opportunity to build this new model and not as a problem to be endured. It is not just a matter of using new technologies to access online services but of understanding how emerging technologies can create a new kind of interaction useful for social inclusion. The main purpose is to rebuild, strengthen and encourage the development of social territorial networks that can reduce the discomforts and difficulties of families by means of social and technological support tools involving both third sector operators, local authorities, ASLs, but also families themselves and volunteers. The use of online services and tools can facilitate the development of social networks and make their activities more effective and efficient.</p>
<p><b>Objectives:</b> <i>Please provide a maximum of three objectives in bullet points.</i></p>	<ol style="list-style-type: none"> <li>1. Identify social needs before they escalate social discomfort and support the local community in accessing social services.</li> <li>2. Engage citizens in the creation of social services.</li> <li>3. Contribute to the improvement of the social economy and resourcing diversification for social services.</li> </ol>
<p><b>Activities:</b> <i>Please summarise the activities put in place to achieve the objectives (maximum 200 words).</i></p>	<p>The innovative and generative model of welfare that the project aims to achieve goes through building communities connected through two complementary tools: a digital platform and a community welfare house.</p> <p>The <b>PLAKSS framework (Platform for Knowledge and Services Sharing)</b> developed by CNR, will allow all citizens:</p> <ul style="list-style-type: none"> <li>- To participate directly in the creation and access to services</li> <li>- To promote activities of social interest in the area</li> </ul> <p>The <b>Community Welfare House</b> is a physical space for access to services and the sharing of social initiatives to involve citizens in the creation of community services.</p> <p>These two tools together <b>can strengthen social relations</b> within a community to a greater extent than a single tool could. Indeed, they are tools that are <b>complementary and functional in two respects:</b></p> <ul style="list-style-type: none"> <li>• Two tools together make it possible to reach a wider audience of users</li> <li>• The two tools help build relationships through the combination of their strengths</li> </ul>
<p><b>Evaluation of practice:</b> <i>Please explain how you evaluate the practice and what the results were/are so far</i></p>	<ul style="list-style-type: none"> <li>• Formal survey</li> <li>• Customer feedback</li> <li>• Professional feedback</li> <li>• Qualitative and/or quantitative data</li> <li>• Qualitative evaluation</li> <li>• Inspection</li> </ul>

<p><b><u>Links to supporting documents:</u></b> <i>e.g. website or report of the practice</i></p>	<ul style="list-style-type: none"><li>• <a href="https://www.regione.lazio.it">https://www.regione.lazio.it</a></li><li>• <a href="https://www.cnr.it/">https://www.cnr.it/</a></li></ul>
<p><b><u>Comments and tips</u></b> <i>i.e. for people willing to use your Practice</i></p>	