



E|LSA – Manual for the Planning and Implementation of Person-centred Services in accordance with Social Security Code Book IX

accordance with Social Security Code Book 17.		
Organisation(s):	Ministry of Labour, Social Affairs, Health and Equality of Saxony-Anhalt	
Country:	Germany	
Contact:	policy@esn-eu.org	
Theme:	 □ Ageing & Care □ Asylum & Migration □ Young People □ Support for Children & Families □ Community Care □ Co-Production ⋈ Disability □ Housing & Homelessness □ Artificial Intelligence □ Digitalisation □ Integrated Care & Support □ Quality Care 	 □ Labour Market Inclusion ☑ Social Inclusion □ Technology □ Workforce and Leadership □ Social benefits □ EU Funding □ Social Service's Resilience □ Mental Health ☑ Person-centred Care □ Other, please specify:
Principles of the European Pillar of Social Rights: Check the 20 principles here.	 □ 1. Education, training, life-long learning □ 2. Gender equality □ 3. Equal opportunities □ 4. Active support to employment □ 5. Secure and adaptable employment □ 6. Fair Wages □ 7. Transparent employment conditions □ 8. Social dialogue □ 9. Work-life balance □ 10. Healthy, safe work environment 	 □ 11. Childcare and child support □ 12. Social protection □ 13. Unemployment benefits □ 14. Minimum income □ 15. Old age income and pensions □ 16. Health care ⋈ 17. Inclusion of people with disabilities ⋈ 18. Long-term care □ 19. Housing and assistance to homeless □ 20. Access to essential services
Current status of the practice:	 □ Concept and Design Phase □ Execution & Monitoring Phase ⋈ Consolidation Phase ⋈ Scaling Up and Transformation Phase □ Other (please specify) 	
Context/ Social issues addressed	The UN CRPD initiated a societal and political change - away from a policy of care in special institutions towards self-determination and the accompanying processes of deinstitutionalisation in the areas of education, housing, and working life.	

Please explain the problem you attempt to solve.

This political change has found its way into the provision of benefits, services and facilities, according to SGB IX. These benefits are provided in order to eliminate or mitigate the disability or its consequences and thus give disabled people the opportunity to participate in social life according to their own wishes. The benefits leave the beneficiaries as much scope as possible to take responsibility for shaping their own circumstances and promoting their self-determination.

In Saxony-Anhalt, benefits under Book IX of the Social Code are granted via the E|LSA.

Objectives:

Please provide a maximum of three objectives in bullet points.

The main objective is to promote self-determination, effective and equal participation, and personal development of people with disabilities in a holistic manner. The program ensures that the assistance provided is tailored to the individual wishes and life goals of people with disabilities.

Activities:

Please summarise the activities put in place to achieve the objectives (maximum 200 words). People with disabilities receive benefits to promote their self-determination, effective and equal participation and personal development in a holistic manner and to enable or facilitate participation in life in society and a lifestyle that is as independent and self-determined as possible. Services for children with disabilities are to be provided inclusively wherever possible.

The overall planning procedure, according to E|LSA, is based on the bio-psychosocial model of the ICF and its focus on disability as an interaction between the health condition of the individual and the contextual factors of the environment as well as personal factors.

E|LSA ensures that the assistance provided takes into account the wishes and choices of people with disabilities and is tailored to individual ideas for life planning. In personal discussions between the person with disabilities and the responsible caseworkers, it is first determined which individual wishes and life goals are to be realised. Taking into account the individual abilities and limitations of the person with disabilities, it is determined which form of assistance best meets their needs. From this, the necessary individual steps are derived as "milestones" on the way to the individual goal.

The assistance must be designed in such a way that the individual goals and wishes can be achieved step by step. Regular performance reviews ensure the continuous development of the assistance plan with newly defined "milestones" each time.

Since persons with disabilities are involved in all procedural steps of the overall plan procedure on an equal footing, their rights are clearly strengthened compared to the previous procedures. Since the introduction of the E|LSA, the housing situation of persons with disabilities has consequently also changed significantly in favour of outpatient settings.

Evaluation of practice: Please explain how you evaluate the practice, and what the results were/are so far	During the development of the E LSA instrument, the Advisory Council of Persons with Disabilities and the Commissioner of Persons with Disabilities of Saxony-Anhalt were regularly consulted with the possibility of suggesting changes and additions.
Links to supporting documents: e.g. website or report of the practice	https://umsetzungsbegleitung-bthg.de/service/aktuelles/elsa/
Comments and tips i.e. for people willing to use your Practice	