



Community Mapping: Hiliet il-Komunita' in Valletta		
Organisation(s):	Foundation for Social Welfare Services (FSWS) Agency for Community and Therapeutic Services (ACTS)	
Country:	Malta	
Contact:	policy@esn-eu.org	
Theme: Choose at least one option	 □ Ageing & Care □ Asylum & Migration □ Young People □ Support for Children & Families □ Community Care □ Integrated Care & Support ☑ Co-Production □ Disability □ Housing & Homelessness □ Artificial Intelligence □ Digitalisation □ Quality Care 	 □ Labour Market Inclusion ☑ Social Inclusion □ Technology □ Workforce and Leadership □ Social Benefits □ EU Funding □ Social Service's Resilience □ Mental Health □ Person-Centred Care ☑ Research & Use of Evidence □ Other, please specify:
Principles of the European Pillar of Social Rights: Check the 20 principles here.	 ☑ 1. Education, training, life-long learning ☑ 2. Gender equality ☑ 3. Equal opportunities ☑ 4. Active support to employment ☑ 5. Secure and adaptable employment ☐ 6. Fair Wages ☐ 7. Transparent employment conditions ☑ 8. Social dialogue ☐ 9. Work-life balance ☐ 10. Healthy, safe work environment 	 □ 11. Childcare and child support □ 12. Social protection □ 13. Unemployment benefits □ 14. Minimum income □ 15. Old age income and pensions □ 16. Health care □ 17. Inclusion of people with disabilities □ 18. Long-term care ⋈ 19. Housing and assistance to homeless ⋈ 20. Access to essential services
Current status of the practice:	 □ Concept and Design Phase □ Execution & Monitoring Phase ⋈ Consolidation Phase □ Scaling Up and Transformation Phase □ Other (please specify) 	
Context/ Social issues addressed Please explain the problem you attempt to solve.	Community mapping research was carried out with residents of Valletta neighbourhoods between June and December 2021. Valletta neighbourhoods have, for the last decade, passed through a regeneration process that has left an impact on the community. Thus, this research had the goal of underpinning the social dynamics of regeneration. Its goal was to capture community readiness on	

four main themes contributing to social mobility: education and employment, financial literacy and income stability, housing and household stability, and parenting.

The findings helped *Ħiliet il-Komunita*', a project part-financed by the European Regional Development Fund under Operational Programme 1—European Structural and Investment Funds 2014–2020, to ensure that the provision of social welfare services and community partnerships are built on a bottom-up approach. *Ħiliet il-Komunita wanted to listen to the residents' expectations and work with them to find* effective solutions through partnerships, community capacity building, and advocacy.

Objectives:

Please provide a maximum of three objectives in bullet points.

- **1.** To comprehend the social dynamics of the regeneration.
- **2.** To assess community readiness in education, employment, financial literacy, housing, and parenting to understand strengths and areas for improvement.
- **3.** To empower communities to improve their standard of living and quality of life through community engagement and action.

Activities:

Please summarise the activities put in place to achieve the objectives (maximum 200 words). A total of 390 residents contributed to the study. The research process involved several activities:

- 1. Conducted a literature review on four key pillars.
- 2. Carried out a computer-based exercise and observation of streets in Belt Valletta.
- 3. Engaged with community members through walks, activities, and social media.
- **4.** Conducted interviews with 29 residents and key persons to gather their views on the four pillars and questions they would ask Valletta residents.
- **5.** 30 residents supported the piloting of the tool for validity and reliability reasons.
- **6.** Every household in Valletta received an invitation to participate in the research. Invitations were delivered by hand.
- **7.** Collected data through door-to-door visits and online surveys. 230 residents participated in this exercise.
- **8.** Conducted a two-day Vox Pop activity with 71 participants to gather opinions on the liveability of the Valletta community.
- **9.** Organised focus group activities with 17 participants.
- **10.** Engaged in a community mapping exercise to identify assets and opportunities in the neighbourhood.
- **11.**Built a physical map based on the outcomes of conversations with residents focusing on community assets, including (1) individual assets and personal talents, (2) institutions, (3) associational life, and (4) bumping places (social places residents meet to get things done or support each other).

Evaluation of practice:

Please explain how you evaluate the practice and what the results were/are so far This community mapping research exercise was the foundation part of Hiliet il-Komunitá, a European Regional Development Fund (ERDF) project that ended in December 2023. An external supervisor oversees the research project component.

The research results indicated that community social connectedness remains an important value for the Valletta community; this includes nurturing and well-being of the family. The displacement of the younger generation, the cost of living, including daily living, high rents, expensive property, and the pollution emerging from a

	business-focused city lifestyle are upsetting aspects for the residents. There was an overall openness for capacity building to enhance local capability and families' prosperity.	
	Overall, the process evaluation of community projects was ongoing; however, the impact on target beneficiaries, sustainability, and alignment with broader community needs requires a systematic and longitudinal approach and time for the full effects of these interventions to be realised within the community.	
Links to supporting documents: e.g. website or report of the practice	https://www.facebook.com/darhiliet/	
Comments and tips, i.e. for people willing to use your Practice	The success of this practice is based on how investment is made in community engagement from the preliminary stages to the post-project. Co-design and co-production are crucial aspects of community mapping.	