

Leading Social Services

The Citizen's Agreement for an Inclusive Barcelona			
Organisation(s):	Barcelona City Council		
Country:	Spain		
Contact:	policy@esn-eu.org		
Theme: Choose at least one option	 □ Ageing & Care □ Asylum & Migration □ Young People □ Support for Children & Families □ Community Care □ Integrated Care & Support ☑ Co-Production □ Disability □ Housing & Homelessness □ Artificial Intelligence □ Digitalisation □ Quality Care 	□ Labour Market Inclusion □ Social Inclusion □ Technology □ Workforce and Leadership □ Social Benefits □ EU Funding □ Social Service's Resilience □ Mental Health □ Person-Centred Care □ Research & Use of Evidence □ Other, please specify:	
Principles of the European Pillar of Social Rights: Check the 20 principles here.	 □ 1. Education, training, life-long learning □ 2. Gender equality □ 3. Equal opportunities □ 4. Active support to employment □ 5. Secure and adaptable employment □ 6. Fair Wages □ 7. Transparent employment conditions □ 8. Social dialogue □ 9. Work-life balance □ 10. Healthy, safe work environment 	 □ 11. Childcare and child support ☑ 12. Social protection □ 13. Unemployment benefits □ 14. Minimum income □ 15. Old age income and pensions □ 16. Health care □ 17. Inclusion of people with disabilities □ 18. Long-term care □ 19. Housing and assistance to homeless □ 20. Access to essential services 	
Current status of the practice:	 □ Concept and Design Phase □ Execution & Monitoring Phase ☑ Consolidation Phase □ Scaling Up and Transformation Phase □ Other (please specify) 		
Context/ Social issues addressed Please explain the problem you attempt to solve.	The Citizen's Agreement for an Inclusive Barcelona is a space for participation, public-private cooperation and joint action between institutions and organisations in the city that works to build a more inclusive Barcelona with a better quality of life for all people. It is a shared space between the city government and civil society for social inclusion. The following are part of the Agreement: universities, social entities, trade unions, federations, professional associations, foundations, associations, etc.		

Increase the city's social capital, that is, its capacity for organisation and joint action. Objectives: Please provide a Promote cooperation between public institutions and civil society organisations maximum of Advance to the plural and democratic construction of a fundamental common good: three objectives in social inclusion. bullet points. Activities: Creation of sectorial action networks as joint workspaces to achieve improvements Please summarise in a specific field. the activities put in Organisation of an annual conference that represents a meeting between all the place to achieve organisations and institutions committed to the Agreement (plenary session) the objectives • Communication: preparation and presentation of public statements and positions (maximum 300 concerning key current issues for the social inclusion of the city words). Development of communication, information and debate tools among members. **Outcomes:** Please explain The Agreement has more than 800 agents involved (public administration, social entities, what the results companies, universities, professional associations, trade union organisations,...) and 14 action networks: were/are so far and how you evaluated this. Barcelona Network for Labour Inclusion Resilient Barcelona Network Reception and accompaniment network for immigrants in Barcelona Homeless Care Network Barcelona's social inclusion housing network Network of open centres for the care of children and adolescents Children's Rights Network NUST Network - New Social Uses of Time Network for the support of caring families Network for Active and Engaged Citizenship Network for the right to adequate food in Barcelona Accessibility and Independent Living Network Prevention and Coexistence Network Metropolitan Network of Residential Inclusion Links to supporting documents: Qué es el Acuerdo | Acuerdo Ciudadano por una Barcelona Inclusiva | El web de la ciudad de Barcelona e.g. website or report of the practice Comments and Some learnings: tips i.e. for people willing to use your 1. Importance of working horizontally between public institutions and third sector Practice organisations. 2. The need to have spaces where social challenges can be worked on from a metropolitan perspective, articulating inter-municipal social action (overcoming administrative borders). 3. Effectiveness of sectorial action networks to identify, share and address common social challenges.