

Good life through good people: maximum protected housing complex "Salcia"

Organisation(s):	ASSOC – Nongovernmental Professional Association of Social Assistance	
Country:	Romania	
Contact:	policy@esn-eu.org	
Theme: <i>Choose at least one option</i>	<input type="checkbox"/> Ageing & Care <input type="checkbox"/> Asylum & Migration <input type="checkbox"/> Young People <input type="checkbox"/> Support for Children & Families <input type="checkbox"/> Community Care <input checked="" type="checkbox"/> Integrated Care & Support <input type="checkbox"/> Co-Production <input checked="" type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness <input type="checkbox"/> Artificial Intelligence <input type="checkbox"/> Digitalisation <input type="checkbox"/> Quality Care	<input type="checkbox"/> Labour Market Inclusion <input checked="" type="checkbox"/> Social Inclusion <input type="checkbox"/> Technology <input type="checkbox"/> Workforce and Leadership <input type="checkbox"/> Social Benefits <input type="checkbox"/> EU Funding <input type="checkbox"/> Social Service's Resilience <input type="checkbox"/> Mental Health <input checked="" type="checkbox"/> Person-Centred Care <input type="checkbox"/> Research & Use of Evidence <input type="checkbox"/> Management & Planning <input type="checkbox"/> Other, please specify:
Principles of the European Pillar of Social Rights: <i>Check the 20 principles here.</i>	<input type="checkbox"/> 1. Education, training, life-long learning <input type="checkbox"/> 2. Gender equality <input type="checkbox"/> 3. Equal opportunities <input type="checkbox"/> 4. Active support to employment <input type="checkbox"/> 5. Secure and adaptable employment <input type="checkbox"/> 6. Fair Wages <input type="checkbox"/> 7. Transparent employment conditions <input type="checkbox"/> 8. Social dialogue <input type="checkbox"/> 9. Work-life balance <input type="checkbox"/> 10. Healthy, safe work environment	<input type="checkbox"/> 11. Childcare and child support <input type="checkbox"/> 12. Social protection <input type="checkbox"/> 13. Unemployment benefits <input type="checkbox"/> 14. Minimum income <input type="checkbox"/> 15. Old age income and pensions <input type="checkbox"/> 16. Health care <input checked="" type="checkbox"/> 17. Inclusion of people with disabilities <input type="checkbox"/> 18. Long-term care <input type="checkbox"/> 19. Housing and assistance to homeless <input type="checkbox"/> 20. Access to essential services
Current status of the practice:	<input type="checkbox"/> Concept and Design Phase <input type="checkbox"/> Testing or pilot phase <input type="checkbox"/> Temporary practice that has terminated <input type="checkbox"/> Temporary practice that is ongoing and has a termination date <input checked="" type="checkbox"/> Established and ongoing practice <input type="checkbox"/> Scaling Up and Transformation Phase <input type="checkbox"/> Other (please specify)	
Summary: <i>Please summarise the practice in maximum 3 sentences. This</i>	The 'Salcia' supported home relocated 40 adults with severe intellectual disabilities from large institutions to smaller, community-based homes. There, they receive personalised support from a multidisciplinary team, including social workers, psychologists, and physiotherapists. The project focuses on social inclusion, independent living, and vocational training, supported by strong partnerships with local organisations.	

<p><i>will be the disclaimer of your project on our website.</i></p>	
<p><u>Context/ Social issues addressed</u> <i>Please explain the problem you attempt to solve with your practice.</i></p>	<p>The Sighet Orphanage functioned between 1973 and 2003. It was just one of more than 30 home hospitals throughout Romania, which housed about 10,000 children - according to some domestic sources, or 40,000, according to other international sources. The change of living conditions in these centres has been slow, and the process of deinstitutionalization in the system of care for people with disabilities has proved to be a difficult one, which is still being implemented at the national level. In the meantime, the children raised in the "orphanages of horror" have become adults. As they grow older, their health problems (physical and mental) have worsened in the absence of continuous rehabilitation programmes. ASSOC Association, whose primary goal is to improve the living conditions of disadvantaged groups, especially people with disabilities, has initiated projects to help them and, in over 25 years of activity, has managed to change mentalities and provide real social assistance.</p>
<p><u>Objectives:</u> <i>Please provide a maximum of three objectives in bullet points.</i></p>	<ol style="list-style-type: none"> 1. To improve the living conditions of adults with intellectual disabilities by offering personalized and person-centred integrated services 2. To increase the chances of social integration by providing long-term and community-based services. 3. To foster professional integration of adults with intellectual disabilities, in such a way as to also enhance their chances to conduct an autonomous life.
<p><u>Activities:</u> <i>Please describe the activities put in place to achieve the objectives (maximum 300 words).</i></p>	<p>The project brings together a multidisciplinary team of specialists working together to provide personalised and integrated services, which is innovative in the local context where services are often fragmented. A comprehensive package of services tailored to the needs of adults with disabilities is offered, including social information and counselling, psychological counselling, habilitation and rehabilitation, development of independent living skills, job training and employment, and social and civic integration and participation. These services are essential to respond to the complexity of the needs of the beneficiaries and to ensure that they live as independently and integrated in society as possible</p> <ul style="list-style-type: none"> • Social inclusion: the project directly addresses the problem of social exclusion of people with disabilities through activities aimed at their acceptance and valorization in the community. Through social information and counselling, psychological counselling and social and civic integration activities, it contributes to creating an environment in which people with disabilities are seen and treated as active members of society • Development of independent living skills: The project enables beneficiaries to manage their daily life better and to participate actively in the community. The habilitation and rehabilitation activities carried out by the multidisciplinary team contribute significantly to independence • Vocational integration: the project promotes occupational inclusion by developing employability skills, preparing for work and supporting employment and job retention. It allows beneficiaries to contribute economically and be an integral part of the community • Personalised and integrated services: the collaboration between social workers, psychologists, kinetotherapists, physiotherapists, sports animators, volunteers and other specialists ensures a personalized and integrated approach to the needs of each beneficiary. • Partnerships: involves strong partnerships, especially with the General Directorate of Social Assistance and Child Protection of Maramureş, but also with other relevant institutions: Police Inspectorate of Maramures County, County Gendarmerie Inspectorate (information and prevention activities), Sport Club Medio-Monte (learning several types of dance), County Museum of History and Archaeology

(involvement in cultural, artistic activities, participation in recreation and leisure activities, crafts, visits, others), but also with other NGOs, e.g. Association Ion al Anei, Association of Orthodox Women from Maramureş "Minorositele Femei".

Outcomes:
Please explain what the results were/are so far and how you evaluated this.

The project was evaluated in December 2023. The methodology used for the evaluation included the application of questionnaires to all beneficiaries to collect their views on activities, services and general attitudes. Satisfaction questionnaires collected feedback on various aspects of the activities and services offered. The questionnaires included questions about satisfaction with the activities, participation in the organized daily activities, relationship with the staff, relations with colleagues, collaboration with the multidisciplinary team, and willingness to recommend the services.

The project evaluation highlighted its significant impact, measured by several qualitative and quantitative indicators. The impact was assessed through satisfaction questionnaires, direct observation and data analysis collected from beneficiaries. Impact measured and indicators used:

1. Satisfaction with activities :

- Indicator: Percentage of beneficiaries 'very satisfied' with their activities.
- Data: 100% of participants were "very satisfied" with the activities.
- Evidence: The answers in the questionnaires showed that all beneficiaries had the highest level of satisfaction.

2. Participation in activities:

- Indicator: Frequency of participation in activities and willingness to participate in the future.
- Data: All beneficiaries (100%) stated that they participate "very often" and want to continue to participate in the future.
- Evidence: the answers from the questionnaires confirm regular participation and continued willingness to get involved.

3. Effectiveness of daily activities:

- Indicator: Percentage of beneficiaries considering that the organised daily activities helped them.
- Data: 100% of participants answered 'yes' to whether daily activities helped them.
- Evidence: Questionnaire responses highlighting positive perceptions on the effectiveness of the activities.

4. Relations with staff:

- Indicator: Degree of satisfaction with the attention, information and understanding received from staff.
- Data: All participants (100%) reported that they receive sufficient information, attention and understanding and that they are given enough time to ask questions and be listened to.
- Evidence: Questionnaire responses confirming the positive relationship with staff.

5. Relations with colleagues and collaboration with the multidisciplinary team

	<ul style="list-style-type: none"> • Indicator: Degree of understanding and collaboration between colleagues and the multidisciplinary team. • Data: Participants rated peer relations and collaboration with the multidisciplinary team as "very good". • Evidence: questionnaire responses emphasizing interpersonal relationships and effective collaboration. <p>6. Service recommendation:</p> <ul style="list-style-type: none"> • Indicator: Willingness of beneficiaries to recommend the services offered. • Data: All participants (100%) would recommend the services offered and rated the willingness to recommend them with the maximum score of 10, from a scale from 1 to 10. • Evidence: Questionnaire responses indicating a very high level of satisfaction and trust in the services offered. <p>7. Absence of grievances:</p> <ul style="list-style-type: none"> • Indicator: Number of complaints expressed by beneficiaries. • Data: No complaints were expressed by participants. • Evidence: Questionnaire responses showing a high level of overall satisfaction. <p>Qualitative impact:</p> <ul style="list-style-type: none"> • Participants reported a significant improvement in their quality of life, sense of belonging and sense of worth in the community <p>Quantitative impact:</p> <ul style="list-style-type: none"> • The beneficiaries actively participated in the daily program, highlighting their involvement and commitment to the activities proposed • Frequency, satisfaction, and referral indicators showed 100% results.
<p><u>Links to supporting documents:</u> <i>e.g. website or report of the practice</i></p>	<p>ASSOC – Asociatia ASSOC Baia Mare – Promotor al Economiei Sociale</p> <p>There is a release here (in Romanian): https://www.assoc.ro/comunicat-de-presa-servicii-sociale-moderne-in-primul-complex-de-locuinte-protejate-din-maramures/</p>
<p><u>Comments and tips</u> <i>i.e. for people willing to use your Practice</i></p>	