

Supporting young adults to live independently through an app

| | | |
|--|--|--|
| <u>Organisation(s):</u> | City of Zagreb | |
| <u>Country:</u> | Croatia | |
| <u>Contact:</u> | policy@esn-eu.org (we will function as an intermediary between you and interested organisations who want to learn more about the practice) | |
| <u>Theme:</u> Choose at least one option | <input type="checkbox"/> Ageing & Care <input type="checkbox"/> Asylum & Migration <input checked="" type="checkbox"/> Young People <input type="checkbox"/> Support for Children & Families <input type="checkbox"/> Community Care <input type="checkbox"/> Integrated Care & Support <input type="checkbox"/> Co-Production <input type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness <input type="checkbox"/> Artificial Intelligence <input type="checkbox"/> Digitalisation <input type="checkbox"/> Quality Care | <input checked="" type="checkbox"/> Labour Market Inclusion <input checked="" type="checkbox"/> Social Inclusion <input type="checkbox"/> Technology <input type="checkbox"/> Workforce and Leadership <input type="checkbox"/> Social Benefits <input type="checkbox"/> EU Funding <input type="checkbox"/> Social Services' Resilience <input type="checkbox"/> Mental Health <input type="checkbox"/> Person-Centred Care <input type="checkbox"/> Research & Use of Evidence <input type="checkbox"/> Management & Planning <input type="checkbox"/> Other, please specify: |
| <u>Principles of the European Pillar of Social Rights:</u> <i>Which principles does your practice cover? Check the 20 principles here.</i> | <input checked="" type="checkbox"/> 1. Education, training, life-long learning <input type="checkbox"/> 2. Gender equality <input type="checkbox"/> 3. Equal opportunities <input checked="" type="checkbox"/> 4. Active support to employment <input type="checkbox"/> 5. Secure and adaptable employment <input type="checkbox"/> 6. Fair Wages <input type="checkbox"/> 7. Transparent employment conditions <input type="checkbox"/> 8. Social dialogue <input type="checkbox"/> 9. Work-life balance <input type="checkbox"/> 10. Healthy, safe work environment | <input type="checkbox"/> 11. Childcare and child support <input type="checkbox"/> 12. Social protection <input type="checkbox"/> 13. Unemployment benefits <input type="checkbox"/> 14. Minimum income <input type="checkbox"/> 15. Old age income and pensions <input type="checkbox"/> 16. Health care <input type="checkbox"/> 17. Inclusion of people with disabilities <input type="checkbox"/> 18. Long-term care <input type="checkbox"/> 19. Housing and assistance to homeless <input type="checkbox"/> 20. Access to essential services |
| <u>Current status of the practice:</u> | <input type="checkbox"/> Concept and Design Phase <input type="checkbox"/> Testing or pilot phase <input type="checkbox"/> Temporary practice that has terminated <input type="checkbox"/> Temporary practice that is ongoing and has a termination date <input checked="" type="checkbox"/> Established and ongoing practice <input type="checkbox"/> Scaling Up and Transformation Phase <input checked="" type="checkbox"/> Other (please specify): | |
| <u>Summary:</u> <i>Please summarise the practice in maximum 3 sentences. This will be the</i> | This e-learning tool supports young people in the transition to adulthood by helping them find answers to questions related to access to social welfare, employment, healthcare, and housing. It serves as a resource for young people, their parents, and professionals working with youth at the beginning of adult life. The tool was developed as part of the project <i>Youth Network of the City of Zagreb</i> | |

| | |
|---|---|
| <p><i>disclaimer of your project on our website. Example here.</i></p> | <p>– <i>for Social Inclusion</i>, which is specifically aimed at young people with behavioural challenges who are living in alternative forms of care.</p> |
| <p><u>Context/ Social issues addressed</u> <i>Please explain the problem you attempt to solve with your practice.</i></p> | <p>Young people transitioning into adulthood, particularly those who lack sufficient family support, often face challenges in achieving independent living. The ESF-funded project <i>Network for Youth of the City of Zagreb</i> contributed to the development of a digital tool designed to support them during this transition. The City of Zagreb ensures the sustainability of this tool, making it available to all interested users. The tool offers guidance and helps users find answers to questions related to social welfare, employment, healthcare, and housing.</p> |
| <p><u>Objectives:</u> <i>Please provide a maximum of three objectives in bullet points.</i></p> | <ol style="list-style-type: none"> 1. Guidance for young people in finding information related to social welfare, employment, healthcare, and housing. 2. Support for professionals working with young people on their path toward independent living. 3. A digital tool that helps users navigate and access answers to questions in the areas of social welfare, employment, healthcare, and housing. |
| <p><u>Activities:</u> <i>Please describe the activities put in place to achieve the objectives (maximum 400 words).</i></p> | <p>This tool was created as part of a project in 2022. During the project, young people and professionals in close cooperation with IT programmers created this specific tool. Since then, the City of Zagreb has maintained this type of digital support for young people. This tool is useful for young people and provides information related to social welfare, employment, healthcare and housing.</p> |
| <p><u>Outcomes:</u> <i>Please explain what the results were/are so far and how you evaluated this (i.e. statistics, a study, or feedback)</i></p> | <p>This tool and youth support were evaluated by external experts within the framework of the project which highlighted user satisfaction. With this e-learning application, young people can more easily approach information from the field of social welfare, employment, healthcare and housing. All important information can be found in one place. With this tool, young people are guided according to their individual needs and questions that they may have. At the end of each topic, you can check and reflect on your knowledge.</p> |
| <p><u>Funding Source</u></p> | <p>EU Funds: ESF+ <input checked="" type="checkbox"/> INTERREG <input type="checkbox"/> ERDF <input type="checkbox"/> ERASMUS <input type="checkbox"/> RRF <input type="checkbox"/> other <input type="checkbox"/></p> <p><input type="checkbox"/> National Government Funds</p> <p><input type="checkbox"/> Regional Government Funds</p> <p><input checked="" type="checkbox"/> Local Government Funds</p> <p><input type="checkbox"/> Private Sponsorship / Public-Private Partnership</p> <p><input type="checkbox"/> Financial contribution of People using Services</p> <p><input type="checkbox"/> Other, please define:</p> |
| <p><u>Links to supporting documents:</u> <i>e.g. project website or report of the practice, articles</i></p> | <p>https://mreza-za-mlade.info/</p> |

Comments and tips *i.e. for people willing to implement your Practice in their service*

This tool is very simple and very useful.