

Coordinated responses to emergencies in Valencia

<u>Organisation(s):</u>	General Council of Social Work (Public law corporation)	
<u>Country:</u>	Spain	
<u>Contact:</u>	policy@esn-eu.org (we will function as an intermediary between you and interested organisations who want to learn more about the practice)	
<u>Theme:</u> Choose at least one option	<input type="checkbox"/> Ageing & Care <input type="checkbox"/> Asylum & Migration <input type="checkbox"/> Young People <input type="checkbox"/> Support for Children & Families <input type="checkbox"/> Community Care <input checked="" type="checkbox"/> Integrated Care & Support <input type="checkbox"/> Co-Production <input type="checkbox"/> Disability <input type="checkbox"/> Housing & Homelessness <input type="checkbox"/> Artificial Intelligence <input type="checkbox"/> Digitalisation <input type="checkbox"/> Quality Care	<input type="checkbox"/> Labour Market Inclusion <input checked="" type="checkbox"/> Social Inclusion <input type="checkbox"/> Technology <input type="checkbox"/> Workforce and Leadership <input type="checkbox"/> Social Benefits <input type="checkbox"/> EU Funding <input checked="" type="checkbox"/> Social Services' Resilience <input type="checkbox"/> Mental Health <input type="checkbox"/> Person-Centred Care <input type="checkbox"/> Research & Use of Evidence <input checked="" type="checkbox"/> Management & Planning <input checked="" type="checkbox"/> Other, please specify: Emergencies & Crises
<u>Principles of the European Pillar of Social Rights:</u> Which principles does your practice cover? Check the 20 principles here .	<input type="checkbox"/> 1. Education, training, life-long learning <input checked="" type="checkbox"/> 2. Gender equality <input checked="" type="checkbox"/> 3. Equal opportunities <input type="checkbox"/> 4. Active support to employment <input type="checkbox"/> 5. Secure and adaptable employment <input type="checkbox"/> 6. Fair Wages <input type="checkbox"/> 7. Transparent employment conditions <input type="checkbox"/> 8. Social dialogue <input type="checkbox"/> 9. Work-life balance <input type="checkbox"/> 10. Healthy, safe work environment	<input type="checkbox"/> 11. Childcare and child support <input checked="" type="checkbox"/> 12. Social protection <input type="checkbox"/> 13. Unemployment benefits <input type="checkbox"/> 14. Minimum income <input type="checkbox"/> 15. Old age income and pensions <input checked="" type="checkbox"/> 16. Health care <input checked="" type="checkbox"/> 17. Inclusion of people with disabilities <input type="checkbox"/> 18. Long-term care <input type="checkbox"/> 19. Housing and assistance to homeless <input checked="" type="checkbox"/> 20. Access to essential services
<u>Current status of the practice:</u>	<input type="checkbox"/> Concept and Design Phase <input type="checkbox"/> Testing or pilot phase <input type="checkbox"/> Temporary practice that has terminated <input checked="" type="checkbox"/> Temporary practice that is ongoing and has a termination date <input type="checkbox"/> Established and ongoing practice <input type="checkbox"/> Scaling Up and Transformation Phase <input type="checkbox"/> Other (please specify):	
<u>Summary:</u> Please summarise the practice in maximum 3 sentences. This will be the disclaimer of your	This project outlines the coordinated response by the General Council of Social Work and GEIES following the DANA floods in Valencia on October 29, 2024. Backed by a €700,000 grant, it delivers biopsychosocial and community-based care to affected populations. GEIES (Spanish Association of Social Workers) mobilised over 450 professionals for emergency and post-emergency interventions in the most impacted municipalities. The initiative also includes hiring specialised staff to support long-term recovery and strengthen local social services. Additionally, it incorporates training,	

<p>project on our website. Example here.</p>	<p>protocol development, and psychosocial support for professionals to enhance resilience and care quality.</p>
<p><u>Context/ Social issues addressed</u> <i>Please explain the problem you attempt to solve with your practice.</i></p>	<p>This project has two phases and different activities included in each of them.</p> <ul style="list-style-type: none"> Phase 1 of Emergency: Action of the GEIES <p>For the past five years, the GEIES has been operating in real-life emergencies: volcanic eruptions, storms, fires, floods, earthquakes, and droughts. The GEIES's role lies in organising and coordinating emergency social intervention groups of professional associations, advising the relevant authorities, training professionals, proposing actions to improve post-emergency care for victims, and developing protocols and tools. In response to this latest major catastrophe, the GEIES was activated on October 30th. After learning about the situation in the various affected municipalities, the General Council offered its assistance by supporting the professionals and the public. Government agencies were contacted to support the humanitarian response; and information gathering, documentation, and dissemination efforts began.</p> <p>The GEIES (Spanish Association of Social Workers) worked with 56 emergency professionals for 20 days, coordinated by the Valencia Association, in support of the Social Services of the affected municipalities, with on-site interventions. This first phase of the intervention focused on immediate response, social triage, and emergency care by the GEIES' social work teams specialising in Social Emergency Intervention. Interventions were carried out with the affected organisations and individuals, identifying and assessing situations of special vulnerability at the individual, family, and community levels, especially related to basic needs such as shelter and housing, food, water, reunification, basic resources, support networks, and more. Support was also provided in the planning and organisation of emergency situations in the Social Services, and support and care were provided to the social workers of Social Services.</p> <ul style="list-style-type: none"> Phase 2: Post-Emergency Interventions <p>Field intervention through the incorporation of social workers as support and accompaniment at the Social Service Centres in the main towns affected by the DANA on October 29. Care for people affected by social emergency situations is provided by social work teams specialising in Social Emergency Intervention.</p>
<p><u>Objectives:</u> <i>Please provide a maximum of three objectives in bullet points.</i></p>	<ol style="list-style-type: none"> 1. Facilitate initial emergency response by the Social Work team specialising in social emergency intervention. 2. Facilitate post-emergency support by the Social Work teams specialising in Social Emergency Intervention (GEIES), particularly at the group and community levels, to repair the damage and rebuild support networks. 3. Improve the care provided to people affected by the Climate Emergency through the development of plans and protocols, training in specific emergency intervention tools, and team supervision.
<p><u>Activities:</u> <i>Please describe the activities put in place to achieve the objectives (maximum 400 words).</i></p>	<p>Summary of First Phase:</p> <ul style="list-style-type: none"> • 5 groups of 3 people from GEIES activated. • Emergency teams of 5 people from 7 Official Colleges of Social Work that are part of the GEIES (Aragon, Madrid, Catalonia, Murcia, Balearic Islands, Andalusian Council, Cáceres) have been activated. • Collaboration of the Official Colleges of Castellón and Alicante. • 56 GEIES personnel intervening in the affected areas. • More than 300 social work professionals were activated by the Official College of Social Work of Valencia. • Performance in Paiporta, Alfafar, Bennetusser, Masanasa, Sedaví, Aldaia, Catarroja. <p>Summary of Second Phase:</p>

	<p>This result is based on community support through the reinforcement of Social Services.</p> <ul style="list-style-type: none"> • Hiring a team of specialist social workers to intervene in post-emergency situations. • Attention to the population. • Interventions for managing social harm, identifying needs, creating and developing support networks, and providing grief care and support, etc. • Organisation of local groups and resources. • Community training and social fabric. • Identification of vulnerability at the community level. • Systematisation of practice through participatory action research in the municipalities of Letur and Mira.
<p>Outcomes: Please explain what the results were/are so far and how you evaluated this (i.e. statistics, a study, or feedback)</p>	<p>The results are being evaluated through a quantitative and qualitative report. We do not yet have final data as the project is still underway.</p>
<p>Funding Source</p>	<p>EU Funds: ESF+ <input type="checkbox"/> INTERREG <input type="checkbox"/> ERDF <input type="checkbox"/> ERASMUS <input type="checkbox"/> RRF <input type="checkbox"/> other <input type="checkbox"/></p> <p><input checked="" type="checkbox"/> National Government Funds</p> <p><input type="checkbox"/> Regional Government Funds</p> <p><input type="checkbox"/> Local Government Funds</p> <p><input type="checkbox"/> Private Sponsorship / Public-Private Partnership</p> <p><input type="checkbox"/> Financial contribution of People using Services</p> <p><input type="checkbox"/> Other, please define:</p>
<p>Links to supporting documents: e.g. project website or report of the practice, articles</p>	<p>https://www.youtube.com/watch?v=Kc-AmGV-Q0k</p> <p>https://www.youtube.com/watch?v=PhCgQHbV1WI</p> <p>El GEIES del Consejo General del Trabajo Social se desplaza a Valencia por la situación de la Dana. - Portal del Consejo General del Trabajo Social</p>
<p>Comments and tips i.e. for people willing to implement your Practice in their service</p>	