

Programme's name	Local Plans of Social Inclusion (PLIS)
<i>Original title:</i>	<i>Plans locals d'inclusió social (PLIS)</i>
<u>Organisation / Country:</u>	Catalan Institute of Assistance and Social Services (ICASS) and the Social Welfare and Family Ministry, Regional Catalan Government / Spain
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<u>Summary:</u>	<p>A Local Plan of Social Inclusion (PLIS) is a framework for community-oriented and area-based interventions addressing the social inclusion of different user groups (e.g. immigrants, socially excluded people) through a network approach involving multiple stakeholders and with the local civil service assuming the leadership over each PLIS.</p> <p>Through the network approach, the involved actors are the regional government, local authorities, NGOs, as well as citizens.</p> <p>The topics, that a PLS can deal with, may include issues such as health care, social exclusion, labour market, older people, youth unemployment, infrastructures, social participation, training, immigration, and minorities.</p> <p>Multi-level cooperation around PLIS</p> <p>At the institutional level, the Catalan government, the municipalities, NGOs, citizens, and collaborators conclude an agreement to implement a community development plan.</p> <p>At the technical level, the technical team, consisting of a representative of the Catalan government and a representative of the municipality, an NGO panel group, and the technical commission coordinate with a Community Team. The Community Team is steered by a Community Manager.</p>

	<p>At the operational level, different working groups come together around those issues relevant for the individual PLIS.</p> <p>The development of a PLIS happens through different stages:</p> <p>First stage in the development of a PLIS</p> <ul style="list-style-type: none"> • In the first stage, the status quo of the concerned area is explored in regards to its social characteristics (e.g. population needs). • This collection of information is carried out to provide knowledge of the area's social needs and to prepare a common ground and consensus for all collaborating stakeholders that will operate in the area and in the PLIS. • The collected quantitative data, based on specific indicators, as well as qualitative data are shared among the involved stakeholders. <p>Second stage in the development of a PLIS</p> <ul style="list-style-type: none"> • In the second stage, a shared vision and a roadmap are elaborated, which provide direction for the implementation of the PLIS. • The roadmap helps in setting up concrete milestones for the development of a PLIS. It includes specific objectives, timetables, and allocates resources. • Mechanisms for coordination and monitoring have to be part of the PLIS. • The development of a PLIS should incorporate meetings with citizens to discuss and reflect on local social needs, to raise awareness about social issues, and to develop innovative social inclusion policies. • In addition, the PLIS should include capacity-building measures such as trainings or sharing of knowledge in the field of social inclusion. <p>Third stage in the development of a PLIS</p> <ul style="list-style-type: none"> • In the second stage, an evaluation is carried out on the basis of suitable indicators of effectiveness and
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	efficiency. The evaluations are co-produced between professionals and PLIS participants from the community. This co-production is expected to lead to an intense process of reflection and is supposed to further improve the design of the PLIS.
<u>Issues:</u>	A challenge has been how to deal with budget constraints and how to ensure that local communities take ownership of the process.
<u>Resources:</u>	<ul style="list-style-type: none"> • Year 2014: EUR 1,814,870 = 80 Community Development Plans 1 Community Manager per district = 80 Community Managers 1 x municipality = 60 persons 6 x Catalan Government = 6 employees
<u>Objectives:</u>	<ul style="list-style-type: none"> • Stimulating open dialogue and participation between society and the civil service in order to promote social inclusion and cohesion • Creating a forum for exchange between politicians and citizens • Improving the management and quality of public policies and services • Generating knowledge of the life reality in a local area (e.g. a town) • Making quantitative data available to the wider public, including specific indicators and qualitative data that reflect the opinions and views of participants involved in the PLIS
<u>Outcomes:</u>	<ul style="list-style-type: none"> • Empowerment of NGOs and citizens through Community Development Plans • Engagement of all relevant stakeholders around specific social inclusion issues • Improvement of the quality of life in small areas • Improvement of the sense of citizenship and its application at community level • Creation of a powerful community network
<u>Evaluation:</u>	n. a.
<u>Further information:</u>	Further information can be found on the website .